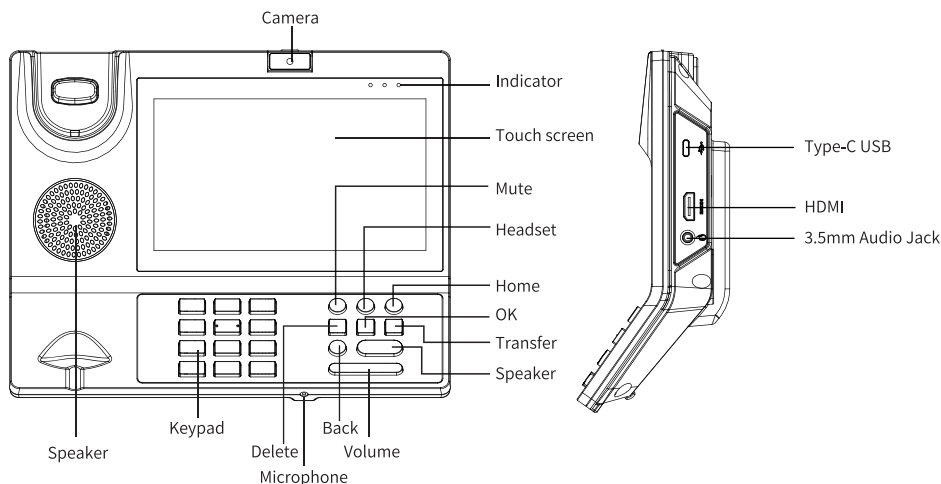


## Unpacking

Before using the device, check the device model and ensure that the shipped box includes the following items:

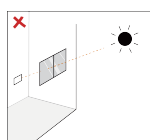
|                                                                                       |                                                                                       |                                                                                       |                                                                                       |                                                                                       |
|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|  1 x |  1 x |  1 x |  1 x |  1 x |
| R49G                                                                                  | Handset                                                                               | Phone Cord                                                                            | Ethernet Cable                                                                        | 12V DC Power Adapter                                                                  |
|  1 x |  1 x |                                                                                       |                                                                                       |                                                                                       |
| Stand                                                                                 | Quick Guide                                                                           |                                                                                       |                                                                                       |                                                                                       |

## Product Overview

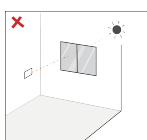


## Installation Requirements

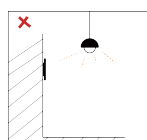
1. Place the device away from sunlight and light sources to prevent potential damage.
2. Do not place the device in the high-temperature, and humid environments or in surroundings impacted by magnetic field.
3. Install the device on the flat surface securely to avoid personal injuries and property loss caused by device's falling.
4. Do not use or place the device near heating objects.
5. Please keep device at least 2 meters away from light, and at least 3 meters away from window and door.



Direct sun through window



Indirect sunlight through window



Close to light

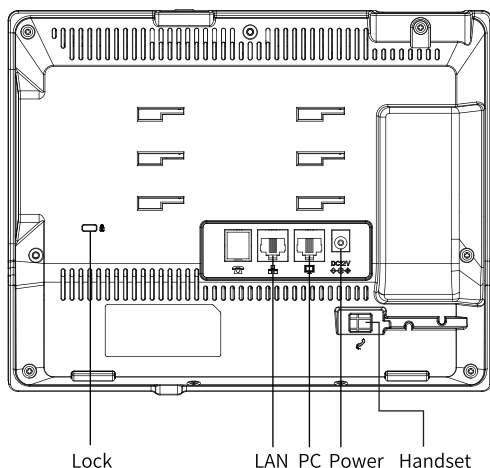
## Warning!

1. To ensure safety, avoid touching power cord, power adapter, and device with wet hands, bending or pulling the power cord, damaging any components, and use only qualified power adapter and power cord.
2. Be careful that standing up on the area under the device in case of personal injuries cause by hitting the device.

## Caution

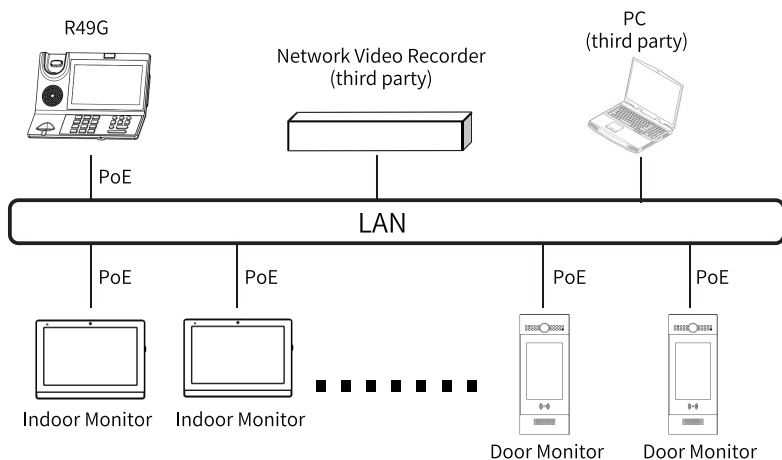
1. Do not knock device with hard objects.
2. Do not press down hard on the device screen.
3. Do not expose device to chemical products, such as alcohol, acid liquid, disinfectants, and so on.
4. To prevent the device installation from becoming loose, ensure accurate diameters and depths of screw holes. If the screw holes are too large, use glue to secure the screws.
5. Use wet cloth clean device surface softly, and then wipe the surface with dry cloth for cleaning the device.
6. If there is abnormal situation of the device, including uncommon sound and smell, please power off the device and contact Akuvox Technical Team immediately.

## Wiring Interface



1. Use a phone cord to connect the handset to the main unit of the guard phone.
2. Use an Ethernet cable to connect device's LAN port to a hub, switch, or router.
3. Plug 12V DC power adapter to Power port to turn on device if not using PoE.

## Application Network Topology



## Call-Answer Tips

- To answer a call through the speaker, press the **Speaker** button. If you prefer to use a connected **earphone**, press the Earphone button instead.
- To answer directly, simply lift the handset.
- Tap **Audio** or **Video** key on the touch screen to answer.

## Device Test

Please verify the device status after installation:

1. **Network:** Navigate to **Setting > Status Info > Network Status** to check the device's IP address and network status. Network is working properly if the IP address is obtained.
2. **Intercom:** Dial the callee's or APT number, and press **Dial**  icon to make an audio call or press **Video**  icon to make a video call. The call configuration is correct if the call is successful.
3. **Access Control:** Press **Unlock**  icon on the monitor interface to unlock the door.

## Warranty

1. Akuvox warranty does not cover intentional mechanical damage or destruction caused by improper installation.
2. Do not attempt to modify, alternate, maintain, or repair device by yourself. Akuvox warranty does not apply to damages caused by anyone who is not representative of Akuvox or an Akuvox authorized service provider. Please contact Akuvox Technical Team if the device needs to be repaired.

## Get Help

For help or more assistance, contact us at:



<https://ticket.akuvox.com/>



[support@akuvox.com](mailto:support@akuvox.com)

Scan the QR code to get more videos, guides, and additional product information.



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