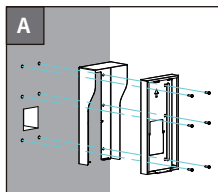
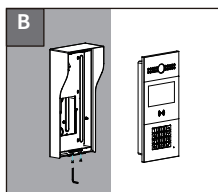


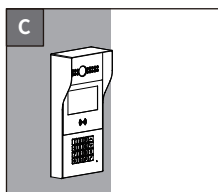
On-wall Installation



Use six **ST4x20 crosshead screws** to secure the **rain cover** and **wall-mounting bracket** to the wall in sequence.

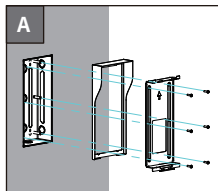


- After completing the wiring and installing the accessories on the back of the device according to the R28 Quick Guide, place the device into the **wall-mounting box** until the edges of which align to the wall.
- Pull the device downward and ensure the groove of it hooks to the lock catches of the back box.
- Use the **Allen wrench** to tighten the device with two **M3x6 hex socket screws**.

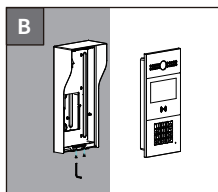


Check if the gap surrounding the device is even and securely installed. Make sure to reserve a gap and power on the device to check the device is normal. Installation is completed.

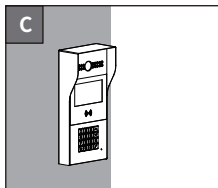
In-wall Installation



Use six **ST4x20 crosshead screws** to secure the **rain cover** and **wall-mounting bracket** to the wall in sequence.



- After completing the wiring and installing the accessories on the back of the device according to the R28 Quick Guide, place the device into the **flush-mounting bracket** until the edges of which align to the wall.
- Pull the device downward and ensure the groove of it hooks to the lock catches of the back box.
- Use the **Allen wrench** to tighten the device with two **M3x6 hex socket screws**.



Check if the gap surrounding the device is even and securely installed. Make sure to reserve a gap and power on the device to check the device is normal. Installation is completed.

Device Test

Please verify the device status after installation:

1. **Network:** Press ***3258*** on the keypad to obtain IP address, network is working properly if the IP address is obtained.
2. **Intercom:** Enter the IP or SIP number and press **Dial** key to make a call. Or, press APT number to call. The call configuration is correct if the call is successful.
3. **Access Control:** Use pre-configured PIN code and RF card to unlock door.

Warranty

1. Akuvox warranty does not cover intentional mechanical damage or destruction caused by improper installation.
2. Do not attempt to modify, alternate, maintain, or repair device by yourself. Akuvox warranty does not apply to damages caused by anyone who is not representative of Akuvox or an Akuvox authorized service provider. Please contact Akuvox Technical Team if the device need to be repaired.

Get Help

For help or more assistance, contact us at:



<https://ticket.akuvox.com/>



support@akuvox.com

Scan the QR code to get more videos, guides, and additional product information.

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