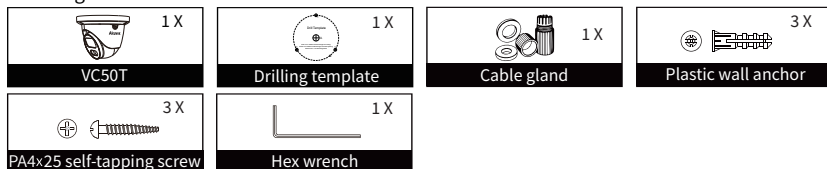


Unpacking

Before using the device, check the device model and ensure that the shipped box includes the following items:



Product Overview



Before You Start

Tools needed

(not included in shipped box)

- Cat Ethernet Cable
- Crosshead Screwdriver
- Electric Drill

Voltage and Current Specifications

- It is suggested that use PoE or 12V DC 1A power adapter to power on device.

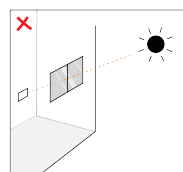
AWG Sizes and Properties Table

Please follow the properly wire data to install device:

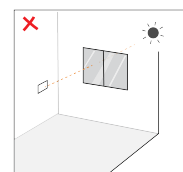
Power Supply	12V DC/1A			
AWG	20	22	24	26
Resistance(ohm/km)	33.9	48.5	79.6	128
Cross-sectional Area(mm ²)	0.5189	0.3247	0.2047	0.14
Wire Length(m)	≤50	≤40	≤30	≤15

Requirements

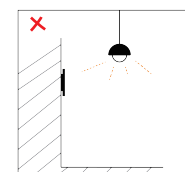
1. Place the device away from sunlight and light sources to prevent potential damage.
2. Do not place the device in the high-temperature, and humid environments or in surroundings impacted by magnetic field.
3. Install the device on the flat surface securely to avoid personal injuries and property loss caused by device's falling.
4. Do not use or place the device near heating objects.
5. If installing the device indoors, please keep device at least 2 meters away from light, and at least 3 meters away from window and door.



Direct sun through window



Indirect sunlight through window



Close to light

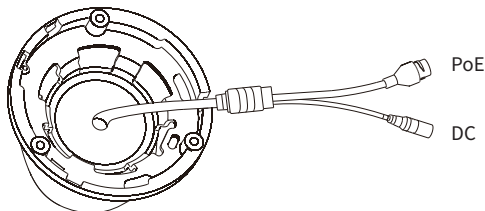
Warning!

1. To ensure safety, avoid touching power cord, power adapter, and device with wet hands, bending or pulling the power cord, damaging any components, and use only qualified power adapter and power cord.
2. Be careful that standing up on the area under the device in case of personal injuries caused by hitting the device.

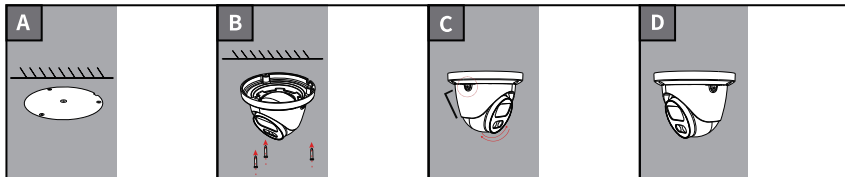
Caution

1. Do not knock device with hard objects.
2. Do not press down hard on the device screen.
3. Do not expose device to chemical products, such as alcohol, acid liquid, disinfectants, and so on.
4. To prevent the device installation from becoming loose, ensure accurate diameters and depths of screw holes. If the screw holes are too large, use glue to secure the screws.
5. Use wet cloth clean device surface softly, and then wipe the surface with dry cloth for cleaning the device.
6. If there is abnormal situation of the device, including uncommon sound and smell, please power off the device and contact Akuvox Technical Team immediately.

Wiring Interface

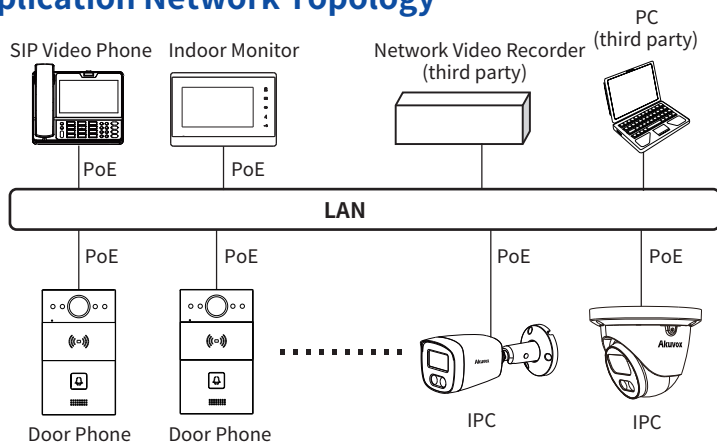


Installation



- Attach the **drilling template** onto the installation surface.
- Drill three screw holes at the positions marked "1".
- Insert three **plastic wall anchors** into the drilled holes.
- Use three **PA4x25 self-tapping screws** to fix the camera on the wall.
- Unscrew the locking screw slightly and rotate the camera to achieve the desired field of view.
- Use **Allen wrench** to tighten the screw securely for securing the camera in position.
- Complete the installation.

Application Network Topology



Device Test

Please verify the device status after installation:

- Use the IP Scanner to confirm that the camera is online. Log in to the web portal and verify that the live video is displayed properly.

Operation

Unscrew the two screws to remove the protective cover of Reset Button, then press and hold the Reset button for **5 seconds** to restore the device to factory settings.

Warranty

1. Akuvox warranty does not cover intentional mechanical damage or destruction caused by improper installation.
2. Do not attempt to modify, alternate, maintain, or repair device by yourself. Akuvox warranty does not apply to damages caused by anyone who is not representative of Akuvox or an Akuvox authorized service provider. Please contact Akuvox Technical Team if the device.

Get Help

For help or more assistance, contact us at:

 <https://ticket.akuvox.com/>

 support@akuvox.com

Scan the QR code to get more videos, guides, and additional product information.



Notice Information

Information contained in this document is believed to be accurate and reliable at the time of printing. This document is subject to change without notice, any update to this document can be viewed on Akuvox's website: <http://www.akuvox.com> © Copyright 2026 Akuvox Ltd. All rights reserved.

